



Introduction to WebEOC October/November 2017 Training Series



Target Audiences:

- * City/ Town Emergency Managers
- * County Dept. Emergency Coordinators
- * Utility Emergency Managers
- * School District Risk Managers
- * Hospital Disaster Coordinators
- * Tribal Emergency Managers

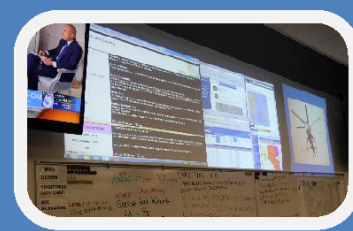
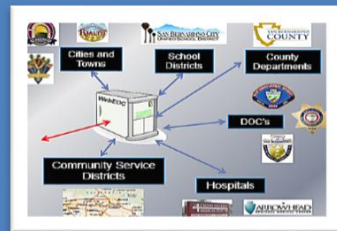
Note: In order to offer more opportunities to attend, each training session is open to all target audiences. Participants are encouraged to bring their own internet-enabled devices.

Training Overview:

The County's WebEOC Training Program is developed and hosted by the San Bernardino County Fire/Office of Emergency Services

The goals for each 3-hour session are to provide:

- A general overview of County's WebEOC Program
- Understanding WebEOC disaster and daily communication/functions
- Participants with hands-on opportunities to learn and practice the basic tasks performed when utilizing WebEOC
- An understanding of your role within the County's WebEOC community



DATES/TIMES & REGISTRATION LINKS

Session 1: Tuesday, October 31, 2017 – 8:30 am to 11:30 am
Registration Link: <https://october31stwebeoctraining.eventbrite.com>

Session 2: Wednesday, November 1, 2017 – 1:30 pm to 4:30 pm
Registration Link: <https://november1stwebeoctraining.eventbrite.com>

Session 3: Thursday, November 2, 2017 – 8:30 am to 11:30 am
Registration Link: <https://november2ndwebeoctraining.eventbrite.com>

Session 4: Tuesday, November 7, 2017 – 1:30 pm to 4:30 pm
Registration Link: <https://november7thwebeoctraining.eventbrite.com>

Session 5: Wednesday, November 8, 2017 – 1:30 pm to 4:30 pm
Registration Link: <https://november8thwebeoctraining.eventbrite.com>

Session 6: Thursday, November 9, 2017 – 8:30 am to 11:30 am
Registration Link: <https://november9thwebeoctraining.eventbrite.com>

All Sessions will be limited to 30 participants

SERIES LOCATIONS:

Sessions 1 – 5 Held @
County OES
1743 Miro Way
Rialto, CA 92376

Session 6 Held @
County OES/High Desert
15900 Smoketree St.
Hesperia, CA 92345
(2nd Floor, Suite # 216)

FOR QUESTIONS CONTACT:

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or email @
carrie.cruz@oes.sbcounty.gov

OES Quarterly Report



San Bernardino County Fire,
Office of Emergency Services

National Trails Highway Bridge Damaged by Severe Summer Storm

Contact: M. Wagner

On July 27, 2017, a strong thunderstorm occurred in the Mojave Desert north of Darby, Calif. (between Essex and Chambliss) and washed out five bridges on the National Trails Highway (Historic Route 66) and damaged 19 more.

The San Bernardino County Department of Public Works, Transportation Division, requested assistance from the California Department of Transportation (CalTrans) to conduct inspections of the bridges to see the extent of damages eligible for federal funds to expedite repairs. As the bridges are registered historic bridges, they must be replaced/repared following historic preservation guidelines.

A Mission Request was submitted to the California Governor's Office of Emergency Services (Cal OES) to have CalTrans conduct the necessary inspections and report on their findings. On August 1, 2017, field inspections were conducted by County Public Works and CalTrans. The Mission Request was approved on September 9, 2017, and the necessary reports were generated by CalTrans.

The request is currently under review by the Federal Highway Administration (FHWA) for funding eligibility to rebuild or repair the bridges to usable conditions while following historic preservation requirements.

Miles Wagner, Emergency Services Officer, coordinated submission of the Mission Request through Cal OES. He also attended the field inspections on August 1, 2017.



2017 ShakeOut in Review

Contact: M. A. Ramirez



County OES staff conduct fire extinguisher training as a part of their ShakeOut Drill



County Fire Employees evacuate Fire Headquarters

Over 710,000 people who live and work in San Bernardino County participated in the Great California ShakeOut on 10/19 at 10:19 a.m. Here are a few of the numbers that made this year's ShakeOut a success:

- 100% of County Departments participated and reported their activities on WebEOC
- 8 Cities/Towns reported their participation on WebEOC
- 34 County School Districts
- 8 colleges and universities participated
- One tribe
- 8 cities tested satellite phones
- 11 County Departments tested satellite phones
- 181 Ham/Amateur Radio participants



ESO, Michael A. Ramirez speaks with Upland employees and City Hall visitors following their Drop, Cover and Hold On and Fire Evacuation Drills



City of Upland Employees take a selfie after experiencing the Seismic Simulator at Upland City Hall



Children learn about earthquake safety at Fontana City Hall

Hazard Mitigation Plan Receives Final Approval

Contact: D. Davis

The San Bernardino County Board of Supervisors approved the five-year Hazard Mitigation Plan (HMP) after FEMA and the California Governor's Office of Emergency Services (Cal OES) reviewed, made suggestions for modifications/improvements, and gave conditional approval.

The Hazard Mitigation Plan makes it possible for the County to receive State and Federal funds for disaster mitigation and recovery. Also the plan makes the Operational Area and the local jurisdictions that participated eligible for grants and other monies that are designed to mitigate floods, fires, droughts and other natural and manmade disasters.

The plan itself encompasses multiple jurisdictions' individual action plans for such disasters and the plan highlights and presents them for the State, Federal and other regulating agencies to view.

The plan was stamped with final approval by Cal OES and FEMA on October 19, 2017, once the County Board of Supervisors approved and adopted the plan at the Board meeting on October 17, 2017.

The County Office of Emergency Services would like to thank all the stakeholders who assisted in the development of the updated plan and recognizes the team work and many long hours put in by staff to accomplish this update Hazard Mitigation Plan. Thank you!



CITY OF UPLAND EMERGENCY MANAGEMENT PROGRAM

Boston, 2013



LIFE-SAVING TRAINING FOR UPLAND RESIDENTS

Life-threatening emergencies can happen fast. Emergency responders aren't always nearby. You may be able to save a life by taking simple actions immediately.

You Are the Help Until Help Arrives.

Las Vegas, 2017



Orlando, 2016



SAN BERNARDINO COUNTY FIRE STATION 164

1825 N. CAMPUS AVE.
UPLAND, CA 91784
THURSDAY
JAN. 18, 6-9PM
REGISTER HERE:

<https://uha2018-1.eventbrite.com>



Sneak Peek at Quake Heroes

Contact: M. A. Ramirez

Disaster programs from throughout San Bernardino County were treated to a sneak peak of the coming “Quake Heroes” film and educational toolkit, which will be released in 2018. The movie, which was produced by the Southern California Earthquake Center (SCEC) and funded, in part, by FEMA, recounts personal stories of heroism from the 1994 Northridge earthquake.



The film, described by Mandy.com, “is a multi-component program featuring a documentary, an educational toolkit, classroom lesson plans, a social media campaign, supplemental online content, take-home materials and a mobile app. Each element ties into the documentary and is intended to encourage preparedness actions leading up to and immediately after watching the movie to capitalize on the emotional impact viewers experience from watching the film. By offering a wide array of options and resources for educators to use in schools, we hope to funnel large numbers of young adults into emergency training classes as well as empowering them to get their families and homes pre-



pared” (<https://actors.mandy.com/us/films/151966/quake-heroes>).

SCEC was interested in receiving feedback from Community Emergency Response Team (CERT) and other disaster volunteers since there is specific messaging in the film encouraging participation in CERT. About 70 volunteers were hosted by Simpson Strong Tie at their training facility in the south part of San Bernardino County. Following the film, Mark Benthien, SCEC, conducted a feedback session. Reviews were overwhelmingly positive and the personal stories recounted resonated with attendees.

Once released, SCEC intends to provide a companion curriculum for use in High Schools to learn more about earthquakes and encourage participation in

TEEN CERT. Be on the lookout for Quake Heroes in 2018.



County OES Volunteers Participate in the Inaugural “First Responder Day”

Contact: C. Nagy

On September 23, 2017, the Mountain Rim Fire Safe Council and State Senator Mike Morrell (R-Rancho Cucamonga) invited the community to participate in a day of recognition for local emergency personnel at the inaugural California First Responder Day at Snow Valley Mountain Resort.

Senate Resolution 40, authored by Senator Morrell and adopted by the State Senate, designates September 23, 2017, as First Responder Day in California.

“California is prone to earthquakes, wildfires, flooding, and other disasters that all require active preparation and response efforts,” said Senator Morrell. “At the heart of our state’s emergency action capability are its first responders. No greater courage is demonstrated than that of the dedicated heroes who run into harm’s way rather than away from it. This day is one of gratitude and appreciation. I am honored to take part in recognizing these men and women.”

The San Bernardino County Fire, Office of Emergency Services (County OES) is proud to provide residents of San Bernardino County with meaningful disaster-related volunteer opportunities. Recognizing that during disasters and other emergencies professional responders may be overwhelmed or need assistance, County OES trains residents to integrate with and support professional responders during incidents. County OES currently does this through four volunteer programs: the California Disaster Corps, Community Emergency Response Team (CERT), Emergency Communications Service (ECS) and Emergency Services Support programs. For more information visit www.sbcfire.org.

At the inaugural California First Responder Day over 45 County OES volunteers participated displaying the Mountain CERT training and response trailer, Emergency Communications Service operating ham radios and emergency communications, Emergency Communications Weather Support Team demonstrating NOAA SkyWarn and county weather



A multitude of County OES volunteers, from four different groups, join together to support First Responders day

function and support during a disaster, California Disaster Corps and County OES’ Seismic Simulator hosts shared the experience of a large scale earthquake on the Seismic Simulator.



Senator Morrell and ESO Cheryl Nagy, County OES



Winter Weather/ Preseason Flood Control Workshop

Contact: M. Wagner

The San Bernardino County Office of Emergency Services hosted the 2017 Winter Weather Workshop and the California Department of Water Resources 2017 Preseason Flood Coordination Workshop on Thursday, September 28, 2017.

The meeting was attended by flood emergency response partners in the San Bernardino and Riverside county areas to discuss flood preparations for the 2017-2018 Winter Sea-

son as well as Emergency Managers for the region’s cities and towns. During the meeting presentations from different agencies covered:

- Winter Weather Outlook from NWS San Diego and Las Vegas Forecast Offices
- Regional updates from the cities/towns
- Upcoming grant opportunities for local agencies
- Agency coordination during a flood event
- Recovery and Damage Assessment
- Flood Fight materials and training
- Weather resources for situational awareness
- Flood threat mitigation process and request for state assistance
- Local flood projects and concerns



Alex Tardy, NWS San Diego FO discussing temperature change

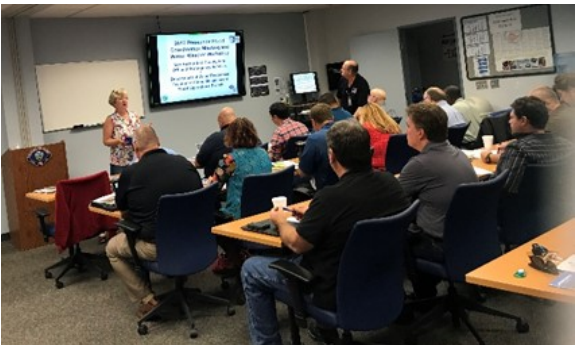
Forty-two people attended the meeting in person at County OES and 54 people participated via webinar.

This was Emergency Services Officer, Miles Wagner’s eleventh Winter Weather Workshop and sixth Regional Preseason Flood Coordination Workshop he coordinated.

If you missed the Workshop, additional information is available at: <http://water.ca.gov/floodmgmt/prepare/preseason.cfm>.



Attendees learning and networking



Patricia Clark, DWR introducing the workshops

Grants Update

Contact: M. Antonucci, E. Segura, T. Irwin

Homeland Security Grant Program – General Reminders

The FY15 and FY16 grants are ongoing; please submit reimbursement requests for FY15 as soon as they are finalized to avoid confusion with overlapping grants. Be reminded that modifications to projects require

state approval prior to incurring costs. Failure to obtain prior approval may result in denial of your claim. Please be sure not to deploy equipment prior to verification and tagging by the Grants Unit.

FEMA wants to see money being spent faster and is pushing this down to Cal OES. Very soon each subrecipient will be required to have two drawdowns per year beginning with FY17. Please start spending your funds in all years as quickly as possible.



FY2017 Homeland Security Grant Program

Approval from Cal OES/FEMA just arrived. We will be sending out information that will require a quick turn-around shortly so please be on the lookout for it.

FY2017 Emergency Management Performance Grant

The application deadline was last week. All of the due dates established for the subrecipients remain unchanged. Grants staff anticipate approval by end of November, unless another extension is announced. No state guidelines have been released to date.

Learning that Messaging is Key to Volunteer and Donations Management

Contact: M. A. Ramirez

Three Emergency Services Officers from San Bernardino County Fire, Office of Emergency Services attended two FEMA courses sponsored by CaliforniaVolunteers from August 28 to September 1. The two courses, State Volunteer and Donations Management (L0289) and Management of Spontaneous Volunteers in Disasters (L0489), provided important information regarding best practices to avoid the all too common “disaster within a disaster” that can occur when a jurisdiction affected by any disaster is inundated with unsolicited volunteers and/or donations.

Throughout the week nationally recognized subject matter experts provided important information on how to manage volunteers and donations on the state level. While the focus was on operating at the state level, many of the same principles applied to the

local level as well. The importance of clear messaging regarding the specificity of needs, as well as what was not needed became a repeated theme throughout the two courses.

Participants observed real-world examples of the good and bad messaging as Hurricane Harvey made landfall in Texas. Participants shared reports of messaging they observed

on television and social media. As images of piles of old clothes began to emerge, the importance of the course became evident.

On the final day of the week, participants established and ran a mock-Volunteer Reception Center to practice the reception, evaluation and placement of spontaneous volunteers during a disaster.



Donations being distributed to survivors of Hurricane Harvey



Donations being distributed to survivors of Hurricane Harvey

